



Camp Host Job Description

Are you passionate about hospitality? Do you love camping and the outdoors? We are now accepting applications for Camp Hosts at our luxury campground in Ithaca, NY from May through October. A cross between a front desk agent and a mountain guide, you will be checking-in guests, recommending itineraries of things to do, lighting real fires, putting out metaphorical fires, and basically running camp.

About Firelight Camps

Firelight Camps are experiential 'glamping' sites that offer a dynamic lodging alternative for guests looking to make memories that will last a lifetime. We provide beautiful tented rooms with modern amenities, and create an elevated camping experience where guests can experience nature from a comfortable and stylish setting. Firelight's mission is to create comfortable and revitalizing overnight outdoor experiences to encourage self-discovery, bonding with family and friends, and a reverence for the natural environment. We strive to incorporate sustainable development and eco-tourism practices to create economic growth while preserving rural landscapes.

Duties and responsibilities

Our Camp Hosts are responsible for taking ownership of our campgrounds and running day to day operations. Imagine all the nuance involved in providing a luxury hotel experience. This is an amazing learning opportunity and we love to encourage our staff to bring their own unique talents to put on display for our guests.

Elements of daily operations include but are not limited to:

- Greeting guests as they arrive.
- Handle the check-in and check-out process.
- Monitor and respond to online booking requests and manage booking calendar.
- Take reservations and questions by phone.
- Serve drinks, sodas, and sell retail items such as s'mores and t-shirts.
- Ensure tidiness of lobby & event tents and fire pit areas.
- Interact with guests and make recommendations for things to do in and around Ithaca.
- Assist with lounge/lobby tent programming such as morning breakfast, evening bar and cocktail service, including service around the outdoor lounge and fire pit.
- Assist with group bookings and special events such as yoga retreats and weddings.
- Collaborate with housekeeping staff and communicate daily housekeeping needs.
- Be a brand ambassador for Firelight Camps.
- Assist the company with other tasks as needed

Knowledge, abilities, skill sets and requirements

- Bright and friendly demeanor with a love for interacting with other people.
- Prior food and beverage and customer service and/or hotel experience preferred.



- Basic computer literacy, ability to run point of sale system and make online bookings.
- Must have own transportation to arrive at Firelight Camps at 1150 Danby Rd, Ithaca, NY

Firelight Camps is a universally inclusive employer. We strive to hire as diversely as possible. Your learnings, hobbies, talents and experiences are the things that make you, you. These qualities will be on display daily. We believe having a diverse staff lends to individual development, enrichment, and an untethered lasting work-place bond.

Please send resume and cover letter to jason@firelightcamps.com